



- 10.4.5 An operator shall recognize the responsibility of a cabin crew member to refuse further flight duty when suffering from fatigue of such a nature as to adversely affect the safety of flight.
- 10.4.6 The operator shall nominate a home base for each cabin crew member, from where the cabin crew member will normally start and end a duty period or a series of duty periods. The home base shall be assigned with a degree of permanence.
- 10.4.7 The minimum Rest Period between two consecutive Flight Duty Periods shall be 9 hours, and if the preceding Flight Duty Period was 10 hours or more, it shall not be less than 11 hours. Any period between two consecutive Flight Duty Periods which is spent at place where there is no facility for supine rest shall not qualify as a Rest Period.
- 10.4.8 a) A pilot-in-command of an aircraft may be authorized to exceed the limits specified in this directive if in his judgement it is safe to do so for the following purposes:
- i) search and rescue action;
 - ii) provisions of relief in cases of distress; and
 - iii) completion of a flight where unforeseen operational conditions has extended beyond the limitations.
- b) Whenever flight times or duty periods exceed the limitations specified, the pilot-in-command and the operator shall submit a report in writing to the Director General.
- c) Reduction of the rest periods specified in this directive to facilitate search and rescue action or for provision of relief in cases of emergency or distress, shall be subject to the prior approval of the Director General.
- 10.4.9 An operator shall establish for flight crew members, a minimum rest period that allows them to obtain:
- a) adequate rest prior to flight duty time, calculated by taking into account the number and type of flight crew member duties that precede and follow the rest period and ;
 - b) at least one rest period of not less than 24 consecutive hours, which should include two nights, once within each seven day period.
 - c) the minimum rest period immediately before commencing a Flight Duty Period may not be less than 9 hours.

10.5 CABIN CREW INSTRUCTOR QUALIFICATIONS

- 10.5.1 Operators shall establish qualifications for cabin crew instructors as required by CAAN Cabin Crew Training Manual, 2015 Para 3.2.15, and maintain an instructor training program to the satisfaction of DG, CAAN. Cabin Crew Instructors shall obtain necessary authorization before being assigned on any instructional tasks.



10.5.2 Operators shall appoint adequate number of cabin crew examiners (check cabin crew) based upon the criteria as per CAAN Cabin Crew Manual, 2015 Para 3.2.16, to carry out necessary checks and evaluation of the cabin crew.

10.5.3 Cabin Crew Instructors are to be updated regularly and have to be assigned with instructional tasks as frequently as possible. They shall be reassessed by CAAN Inspectors within each 12 months period to monitor that the required level of knowledge and skills are adequately maintained. Cabin Crew Instructors who have not been engaged in instructional tasks in the preceding 12 months period shall go through an update/refresher training.

10.6 RESERVED

10.7 PASSENGER SAFETY BRIEFING CARD

10.7.1 A Passenger Safety Briefing Card, which may be a part of the Cabin Crew Manual and which must be clear and legible of reasonable quality, preferably laminated, shall be required onboard every aircraft in each passenger seat. The Card must also contain instructions in the national language.

10.7.2 Where there is no such provision for placing the Card in every passenger seat, then at least one Card shall be affixed in various prominent positions which will enable every passenger to view the Card and comply with its instructions.

10.7.3 The Passenger Safety Briefing Card shall contain information on:

- (a) procedures to follow in the case of fire, decompression, smoke etc. during flight
- (b) procedures to follow in the case of emergency evacuation on land and water including the use of all emergency equipment
- (c) the use of breathing apparatus (if installed)
- (d) the use of life vests (if installed)
- (e) restrictions on the use of personal electronic equipment
- (f) smoking and seat belt signs
- (g) the pictorial display of location of survival equipment eg. Crash axe, fire extinguishers, oxygen bottles, first aid kits, flashlights etc. on board including survival rations (if carried)

10.7.4 When the operator operates more than one type or variants of a type, the Passenger Safety Briefing Card shall also indicate the type or series of the type.

*Note.— Guidance on the establishment of limitations is given in Attachment B and **Minimum rest periods for Flight Crew and Cabin Crew** is in Para 7.6.7*